



CHEKhub

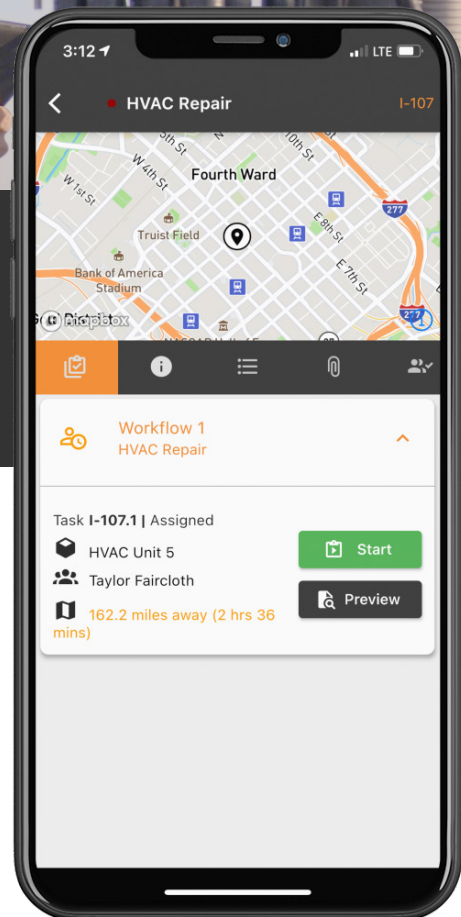
Clarity. Precision. Efficiency.

THE TELECOMMUNICATIONS OPERATIONS MANAGEMENT PLATFORM

Overcome critical industry challenges with a centralized and real-time solution to manage, scale, and empower your most valuable resource – the people. Give your frontline teams the tools to execute with precision, no matter the skill level. Enhance clarity with your customers by providing a single source of real-time operations activity. With Chekhub, combine and centralize your asset management & maintenance, workforce management, digital checklists, training, ticketing, dispatch and scheduling all in one easy-to-use platform.

To gain performance metrics and operational success, Chekhub connects all aspects of your operations by allowing you to communicate the essentials every time:

1. **Who** – Assign the right person, team, or vendor based on qualifications and location.
2. **What** – Provide a digital checklist for the technician to follow step by step per ticket.
3. **Where** – Attach the specific asset which includes the location for GPS directions.
4. **When** – Set the due date and time frame, or even a recurring schedule.



OPTIMIZE YOUR OPERATIONS WITH CHEKHUB:

- Reduce Human Error
- Collaborate with stakeholders in a single platform
- Real-time visibility of field work
- Increase clarity around scope of work
- Standardize processes and procedures
- Train and Upskill with In-the-Job Training™ (IJT)

5,000+

Technicians on the
Chekhub Platform

15,000+

Tickets completed
Per Month

30,000+

Total Assets on the
Chekhub Platform



CLARITY



ASSET & MAINTENANCE MANAGEMENT

- Create configurable templates of asset attributes.
- Gain full lifecycle management of all assets.
- Set notifications and reports on missed or overdue maintenance.



CUSTOMER ENGAGEMENT & ALIGNMENT

- Provide real-time dashboard for customer visibility.
- Ensuring alignment from scope to job completion.
- Collaborate with customers when creating procedures.

EFFICIENCY



TICKETING, SCHEDULING & DISPATCH

- Multi-level approval workflow for work order assignment and completion.
- Track all events and SLA's against assets, technicians, customers, and locations.
- Automate routine maintenance schedules per asset.



WORKFORCE MANAGEMENT & PERFORMANCE

- Manage internal, vendor, and subcontractor teams.
- Log & track performance by individual, team, or vendor.
- Use performance data to improve processes and procedures.

PRECISION



DIGITAL MOPS, SOPs, & PROCEDURES

- Techs can interact & complete each step via mobile app.
- Add alerts and controls to ensure successful completion.
- Create configurable checklists for precise instruction.



TRAINING & QUALIFICATIONS MANAGEMENT

- Add instruction videos & images for In-the-Job Training™ (IJT).
- Ensure work is dispatched to properly qualified technicians.
- Add qualifications per employee and vendor.

CLARITY. PRECISION. EFFICIENCY.

EMPOWER YOUR FRONTLINE TEAMS
WITH FOOLPROOF SOLUTIONS
NO MATTER THE SKILL LEVEL.

LEARN MORE

